Mosaic Healing Arts
Dr. Brooke Baggett
DACM, MTCM, L.Ac

OWNER-ANIMAL INFORMATION (PLEASE PRINT)

OWNER INFORMATION

Name (First/Last):
Street Address: City, ST, Zip:

Primary Phone:
Email:

Who may we thank for referring you to our office?

ANIMAL INFORMATION

Name	Species	Breed

Sex	Age	Fixed?	Environment
☐ Male ☐ Female		☐ Neutered (Male) ☐ Spayed (Female)	☐ Indoor ☐ Outdoor ☐ Both

Length of time animal has been with you?

POLICIES

You are important to us, and we appreciate the opportunity to serve in your healing process. To provide the best possible outcomes for all, we appreciate you reading and understanding our policies below:

Cancellations and Missed Appointment Policy: We are a small business with limited time and space. To serve potential patients and compensate for lost revenue, **we require a minimum of 48 hours' notice**. If you are unable to keep your appointment, we respectfully ask that you provide a minimum of 48 hours' notice. ***The full appointment fee will be assessed if there is failure to do so or if the appointment is missed.***

Insurance Policy: Mosaic Healing Arts does not participate in any HMO or PPO network plans. You are solely responsible for checking your medical plan for coverage. Please be sure to check if your plan covers our services. For acupuncture sessions, we can provide a superbill receipt that may be used to obtain reimbursement from insurance carriers.

Late arrival Policy: Late arrivals result in delayed treatment for other patients. If you arrive more than 10 minutes past your appointment time, but still wish to be treated, you will receive an abbreviated treatment, and will be charged the full amount.

Payment Policy: Payment is due at the time of service. To avoid processing fees, we prefer cash or check, however, we do accept the following forms of payment: Credit/Debit, HSA/FSA cards, and pay-over-time with AFFIRM (flexible payment plans, including options as low as 0% APR).

NOTICE: By signing below, I authorize that I have read, understood, and agreed to the terms and conditions contained in the above policies:

PATIENT SIGNATURE AND DATE	**X**

(Or Patient Representative) (Indicate relationship if signing for patient) (Date)

ARBITRATION AGREEMENT

Article 1: Agreement to Arbitrate: It is understood that any dispute as to medical malpractice, that is as to whether any medical services rendered under this contract were unnecessary or unauthorized or were improperly, negligently or incompetently rendered, will be determined by submission to arbitration as provided by state and federal law, and not by a lawsuit or resort to court process, except as state and federal law provides for judicial review of arbitration proceedings. Both parties to this contract, by entering into it, are giving up their constitutional right to have any such dispute decided in a court of law before a jury, and instead are accepting the use of arbitration. Further, the parties will not have the right to participate as a member of any class of claimants, and there shall be no authority for any dispute to be decided on a class action basis. An arbitration can only decide a dispute between the parties and may not consolidate or join the claims of other persons who have similar claims.

Article 2: All Claims Must be Arbitrated: It is also understood that any dispute that does not relate to medical malpractice, including disputes as to whether or not a dispute is subject to arbitration, as to whether this agreement is unconscionable, and any procedural disputes, will also be determined by submission to binding arbitration. It is the intention of the parties that this agreement bind all parties as to all claims, including claims arising out of or relating to treatment or services provided by the healthcare provider, including any heirs or past, present or future spouse(s) of the patient in relation to all claims, including loss of consortium. This agreement is also intended to bind any children of the patient whether born or unborn at the time of the occurrence giving rise to any claim. This agreement is intended to bind the patient and the healthcare provider and/or other licensed healthcare providers, preceptors, or interns who now or in the future treat the patient while employed by, working or associated with or serving as a back-up for the healthcare provider, including those working at the healthcare provider's clinic or office or any other clinic or office whether signatories to this form or not.

All claims for monetary damages exceeding the jurisdictional limit of the small claims court against the healthcare provider, and/or the healthcare provider's associates, association, corporation, partnership, employees, agents and estate, must be arbitrated including, without limitation, claims for loss of consortium, wrongful death, emotional distress, injunctive relief, or punitive damages. This agreement is intended to create an open book account unless and until revoked.

Article 3: Procedures and Applicable Law: A demand for arbitration must be communicated in writing to all parties. Each party shall select an arbitrator (party arbitrator) and provide National Arbitration and Mediation ("NAM") with the party arbitrator's contact information within thirty days of the date Respondent files its initial responsive pleading. A third arbitrator (neutral arbitrator) shall be selected by the arbitrators appointed by the parties from a list of arbitrators supplied by National Arbitration and Mediation ("NAM") within thirty days thereafter. The list supplied by NAM shall be a list of between 5 and 10 arbitrators, depending upon availability. The neutral arbitrator shall then be the sole arbitrator and shall decide the arbitration. Each party to the arbitration shall pay such party's equal share of the expenses and fees of the neutral arbitrator, together with other expenses of the arbitration incurred or approved by the neutral arbitrator, not including counsel fees, witness fees, or other expenses incurred by a party for such party's own benefit. Either party shall have the absolute right to bifurcate the issues of liability and damages upon written request to the neutral arbitrator.

The parties' consent to the intervention and joinder in this arbitration of any person or entity that would otherwise be a proper additional party in a court action, and upon such intervention and joinder, any existing court action against such additional person or entity shall be stayed pending arbitration. The parties agree that provisions of state and federal law, where applicable, establishing the right to introduce evidence of any amount payable as a benefit to the patient to the maximum extent permitted by law, limiting the right to recover non-economic losses, and the right to have a judgment for future damages conformed to periodic payments, shall apply to disputes within this Arbitration Agreement. The parties further agree that, where not in conflict with this agreement, the Healthcare Malpractice Dispute Resolution Rules and Procedures of NAM shall govern any arbitration conducted pursuant to this Arbitration Agreement. A copy of NAM rules is available on its website at https://www.namadr.com or by calling 1-800-358-2550 to request a copy of the rules.

Article 4: General Provision: All claims based upon the same incident, transaction, or related circumstances shall be arbitrated in one proceeding. A claim shall be waived and forever barred if (1) on the date notice thereof is received, the claim, if asserted in a civil action, would be barred by the applicable legal statute of limitations, or (2) the claimant fails to pursue the arbitration claim in accordance with the procedures prescribed herein with reasonable diligence.

Article 5: Revocation: This agreement may be revoked by written notice delivered to the healthcare provider within 30 days of signature and, if not revoked, will govern all professional services received by the patient and all other disputes between the parties.

Article 6: Retroactive Effect: If patient intends this agreement to cover services rendered before the date it is signed (for example, emergency treatment), patient should initial here. _____. Effective as of the date of first professional services.

If any provision of this Arbitration Agreement is held invalid or unenforceable, the remaining provisions shall remain in full force and shall not be affected by the invalidity of any other provision. I understand that I have the right to receive a copy of this Arbitration Agreement. By my signature below, I acknowledge that I have received a copy.

NOTICE: BY SIGNING THIS CONTRACT, YOU ARE AGREEING TO HAVE ANY ISSUE OF MEDICAL MALPRACTICE DECIDED BY NEUTRAL ARBITRATION AND YOU ARE GIVING UP YOUR RIGHT TO A JURY OR COURT TRIAL. SEE ARTICLE 1 OF THIS CONTRACT.

Both parties agree that this agreement may be electronically signed, and that the electronic signatures appearing on this agreement are the same as handwritten signatures for the purposes of validity, enforceability, and admissibility.

PATIENT SIGNATURE AND DATE	**X**	
(Or Patient Representative)	(Indicate relationship if signing for patient)	(Date)

MOSAIC HEALING ARTS SIGNATURE AND DATE	**X**	
		(Date)

INFORMED CONSENT TO TREAT

I understand that the animal communication session provided by the practitioner is intended to enhance relaxation, increase communication within the areas of the body, and to educate me to possible energetic or emotional blocks that may be creating pain, discomfort or disease.

I understand that an animal communication session is non-invasive, safe, and objective. It utilizes the body's own innate intelligence to reestablish communication within itself.

I understand that an animal communication session is not a substitute for medical care or medications. I am aware that the practitioner does not diagnose illness or disease nor does the practitioner prescribe medications. I understand the practitioner strongly recommends immediate medical attention for any physically-based conditions.

I understand that participation in an animal communication session is voluntary and that at all times I may choose to end our participation. I understand that safety and care is ultimately my responsibility.

By voluntarily signing below, I confirm that I have read, or have had read to me, the above consent to treatment, have been told about the risks and benefits of acupuncture and other procedures, and have had an opportunity to ask questions. I agree with the current or future recommendations for care. I intend this consent form to cover the entire course of treatment for my present condition and for any future condition(s) for which I seek treatment.

If I have any questions or concerns, I will address these promptly with the practitioner.

I hereby authorize the practitioner to provide animal communication sessions.

Both parties agree that this agreement may be electronically signed, and that the electronic signatures appearing on this agreement are the same as handwritten signatures for the purposes of validity, enforceability, and admissibility.

OWNER NAME (PRINT)

OWNER SIGNATURE: **X**

(Or Owner Representative) (Indicate relationship if signing for client)

VETERINARY CARE

Who is your current veterinarian?
Date of last vet visit?

VACCINATION PROGRAM

Which vaccines are your animal given?	Frequency	Date of last vaccination

FOOD, MEDICATIONS, SUPPLEMENTS, EXERCISE

Type/Brand of food?
Current Medications/Supplements (Including flea/tick/heartworm, other parasite medications)
Exercise Program (How is your animal exercised and how often?)

ANIMAL'S FAMILY/GROUP MAKE UP

Please list people in your immediate family and the relationship:
Other people your animal frequently socializes with … (friends, trainers, sitters, etc.)

OTHER ANIMALS IN YOUR FAMILY

Name	Type/Breed of Animal	How long in the family?

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HEALTH HISTORY

Presenting Issues/Concerns (Physical, Emotional, Behavioral, etc.)	Intensity Scale (best)									(worst)
	1	2	3	4	5	6	7	8	9	10
	1	2	3	4	5	6	7	8	9	10
	1	2	3	4	5	6	7	8	9	10
	1	2	3	4	5	6	7	8	9	10
	1	2	3	4	5	6	7	8	9	10

How long has/have these issues presented?

Were there any unique circumstances or transitions occurring in your animal's life when problems first presented?
If so, please explain:

Have you tried to resolve these issues through other means? If so, please explain:

How would you characterize your animal's …

Energy level	
Appetite	
Condition & regularity of bowel movements	
Anxiety/Stress level	
Quality/Condition of skin/coat	

What is the typical demeanor of your animal?

How is your animal with unfamiliar people?

Any places on the body your animal guards/has sensitivity/does not like to be touched?

Anything else you would like us to know?